



## **Being There Family Support Service Support Workers**

### **Service Summary**

ADS recognises that it not easy to live with someone's problematic alcohol or drug use, and that family and carers need support in their own right. Family members are likely to feel guilty and blame themselves for their loved one's problem. It's all too easy to become isolated because of the stigma around alcohol and drug problems in the family, become overwhelmed, and forget about their own needs.

The "Being There" Family Support Service, is a new region-wide service in Dumfries and Galloway. We wish to recruit a team of 3-4 support workers to deliver the service in Nithsdale, Annandale & Eskdale, Stewartry and Wigtownshire. These posts can be full or part time.

The service is available to residents of Dumfries and Galloway [18 plus] who are affected by a family member's problematic alcohol or drug use.

### **Accountability**

The post holder will be employed by Alcohol and Drugs Support South West Scotland. In terms of line management, he / she will be accountable to the ADS Chief Executive.

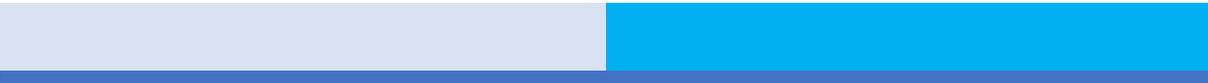
### **Key Relationships**

ADS Senior Leadership Team, ADS Talking Therapies Team, ADS Housing Support Team, ADP Support Team, ADS Service Users and ROSC partners

## **MAIN RESPONSIBILITIES/ DUTIES**

### **Service Delivery**

1. To develop individual support plans for family members affected by alcohol and drugs, which reflect the level of need and identify goals and outcomes.
2. To prepare written assessments, support plans and risk assessments ensuring information is presented clearly and concisely
3. To assist in the development of family support groups across Dumfries and Galloway
4. Provide service information to stakeholders and members of the public, ensuring good working relationships are established and maintained with the service and



with stakeholders including service users, service providers and other interested parties.

5. To ensure the individual is empowered to make appropriate choices in all aspects of their lives.
6. To work with families affected by alcohol and drugs to enable them to establish their own peer family support groups across the region.
7. To explore options for engaging with other community groups and the wider community to reduce the stigma around family member's problems.

### **Service User Engagement**

8. Act as a champion of ADS and ROSC partners at all times internally and externally, modelling appropriate behaviours.
9. Engage with staff, ensuring personal visibility and accessibility.
10. Develop and/or build strong and positive relationships with key stakeholders to ensure continuity of service.

### **General Responsibilities**

11. Data Protection Act: To comply with the requirements of the Data Protection Act and its amendments to ensure integrity and security of information entrusted to ADS.
12. Confidentiality: Ensure confidentiality at all times, only releasing confidential or personalised information externally with prior consent from a line manager.
13. Safeguarding: Provide leadership in ensuring the organisational and individual statutory and organisational responsibilities are met in respect of safeguarding children & vulnerable adults.
14. Equal Opportunities and Diversity: To ensure that all service users, their partners and carers, colleagues both in ADS and other partner organisations are treated as individuals
15. Health and Safety: Compliance at all times with the requirements of the Health and Safety regulations and ADS Health and Safety Policy and Procedures, ensuring reasonable care is taken with regard to yourself as well as any colleague, service user or visitor who might be affected by an act or failure to act by yourself.

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16. Quality Assurance: To ensure all activities are delivered in a way that supports and maintains the National Quality Standards for Drug and Alcohol Services, and the Health and Social Care Standards.
  17. Any Other duties: To undertake any other duties that are reasonable and are commensurate with the role as directed by the Operations Manager in line with the changing needs of the service and legal requirements.
  18. Self-Development: To ensure continuous professional development both personally and professionally through training supervision and other appropriate methods.

### **Qualifications, Skills and Experience**

Suitable candidates will have experience or knowledge of the following:

- Possess solid knowledge and experience of support work
- Trauma-informed practice
- Group work
- Knowledge of substance misuse

Suitable candidates will also require:

- To have been awarded SVQ Level 2 in Health and Social Care as a minimum qualification
- To hold a full driving licence permitting driving in the UK , and have access to a car
- Protecting Vulnerable Group scheme membership (where membership has not been attained the suitable candidate will be required to meet the cost of the membership)